

Cell Phone Repair
7001 Indiana Ave. Suite 1A
Riverside, CA 92506
951-680-0552

Customer Data Sheet

Please Print this sheet and mail in with your cell phone

Name _____

Address _____

City _____

State _____

Zip _____

Contact Number _____

Alternate Number _____

Email Address _____

Device Make and Model _____

Serial Number (IMEI or ESN) _____

Description of Problem _____

- Send only your phone and battery. Do not send your charger, battery door, SIM card, or memory card. We are not responsible for any additional items that may be lost.
- Carefully package your phone in small box or padded envelope. Request delivery confirmation or tracking number. You may want to insure package for your safety.
- We will contact you within 24 hours of receiving your phone to provide you with an estimate. Upon your approval and receiving payment, we will repair your phone and ship it back to you immediately. If you decide not to repair your phone or we cannot repair your device for any reason, then a \$15 shipping fee will be charged to ship your phone back to you.
- All liquid damaged phones will be charged a \$40 non-refundable liquid damage cleanup labor charge (shipping charge included). Most phones can be repaired after this process is complete, but in some cases the phone may not be repairable.
- Any phone left at our facility for more than 30 days will be considered abandoned and become the sole property of CPR Cell Phone Repair.

Customer Signature

Date

CPR of Riverside wants to Thank You for your business and welcomes you to call with any questions 951-680-0552.